



### Why the need for the policy?

Because of the level of unemployment and subsequent poverty in the municipal area, there are households which are unable to pay for normal municipal services.

The municipality therefore adopts this indigency management policy to ensure that these households have access to at least basic municipal services, and is guided in the formulation of this policy by the

The Executive Mayor of Sekhukhune



[www.sekhukhunedistrict.gov.za](http://www.sekhukhunedistrict.gov.za)

### Why the need for the policy?

1. Households whose verified gross joint monthly income of all occupants living on the same premises on full time basis over 18 years of age does not exceed the pension grant as determined by the government.
2. The threshold for qualifying as an indigent in a single household where more than two occupants receive old age pension grant shall be the twice the monthly old age pension grant determined by the government.
3. Any occupant or resident of the single household referred to above does not own any property in addition to the property in respect of which indigent support is provided.
4. The account of a deceased estate, may be subsidised if the surviving spouse or dependants of the deceased, who occupy the property, also apply and qualify for indigent support

### Why the need for the policy?

5. For a household to qualify for subsidies or rebates on the major service charges (see part 3 below), the registered indigent must be the full-time occupant of the property concerned, and if not also the owner of the property concerned, may not own any other property, whether in or out of the municipal area.
6. Child welfare grants are exempted as part of total income per household, as the child is under 18 years of age



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SEKHUKHUNE District Municipality

## Registration criteria

1. To register as an indigent, the relevant property owner or accountholder must personally complete and sign the registration form provided by the municipality for this purpose, and furnish the following documentation:
2. A copy of the applicant's identity document
3. The latest municipal account.
4. Documentary proof of income or an affidavit declaring the state of unemployment and / or proof of registration as unemployed.
5. Three months' bank statements (where applicable)
6. Particulars of any other grants received by the accountholder.

## Indigent Management System

The indigent management system of the municipality is currently undergoing through processes of data cleansing and maintenance to ensure that the municipal indigent register is both credible and it also is assisting the municipal council in financially helping those affected families that are currently not able to afford the basic services offered by the municipality.

The municipality is inviting new applications by members of the community, applications are obtainable at no cost from the following facilities:

- Municipal website
- Our main offices in Groblersdal, Bareki Mall
- Cashier offices at Ephraim Mogale Local Municipality
- Cashier offices at FetakgomoTubatse Local Municipality
- Cashier offices at Makhuduthamaga Local Municipality

All municipal offices are open week days between 07:30 and 16:30 Monday till Thursdays, 07:30 till 13:30 on Fridays. Otherwise the municipal website is available 24 hours a day, Monday till Sunday.

REVENUE  
MANAGEMENT

# INDIGENT PRESENTATION



Sekhukhune District Municipality



3 Wes Street  
Groblersdal, 0470



0800 33 00 22



013 262 7300

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