



SEKHUKHUNE
District Municipality

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PUBLIC NOTICE: SK-8/2/1-028/2025/2026

IN TERMS OF SEKHUKHUNE DISTRICT MUNICIPALITY SUPPLY CHAIN MANAGEMENT POLICY,
QUOTATIONS ARE HEREBY INVITED FROM ELIGIBLE AND INTERESTED COMPANIES,
CONSORTIUM OR JOINT VENTURES TO BID FOR THE APPOINTMENT OF AN ACCREDITED
SERVICE PROVIDER TO PROVIDE SUGGESTION BOXES AND TOOLS FOR CUSTOMER CARE
SERVICES

SPECIFICATION

ITEM	DESCRIPTION	SIZE	QTY
1	Twenty (20) suggestion boxes for satellite offices <ul style="list-style-type: none">Red Metal Acrylic Suggestion box, Size: 10 X 8 X 5 inch, branded with SDM Logo		
2	Fifteen normal headsets to listen to the calls. <ul style="list-style-type: none">Headsets cable length : 0.9mQD to RJ9 cable length : 1.2mStorage temperature: -30 °C to + 70 °COperating temperature: -10 °C to +50 °CMicrophone type: Uni-Directional ECMMicrophone frequency responsive range: 100 Hz-8 kHzSpeaker size: 28mmSpeaker sensitivity: 93 dB SPL@1 kHzSpeaker Frequency responsive range: 20 Hz-20 kHzSpeaker impedance: 32Ω @ 1.0 kHzSpeaker input power: max 10 mW		

Fully Completed quotation documents and priced must be placed in a sealed envelope and marked **(BID FOR THE APPOINTMENT OF AN ACCREDITED SERVICE PROVIDER TO PROVIDE SUGGESTION BOXES AND TOOLS FOR CUSTOMER CARE SERVICES)** deposited in a tender box at Groblersdal Fire Station by no later than 11h00 on 12 December 2025. No compulsory briefing session will be held. For further information, contact **Voster Masemola** of SCM on 013 262 7656 or **Thabiso Mashaba** on 013 262 7300.

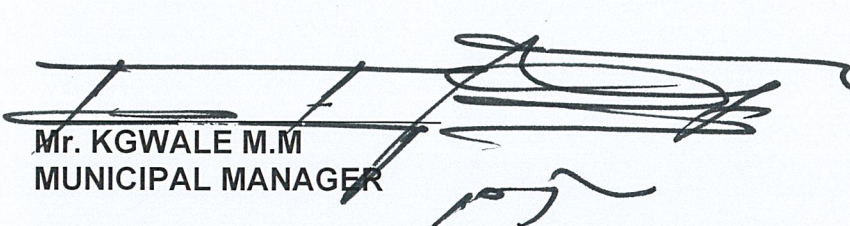
NB: The following returnable documents are compulsory and will lead to disqualification if not attached.

- Initial each page
- Valid Tax Compliance Status Pin/Tax Clearance Certificate
- Valid Copy of Company Registration documents
- Original Certified ID copies of Directors (Not older than 3 months)
- Proof of municipal rates and taxes for both company and Director(s) not in arrears for more than three months or proof of lease agreement including rates for the landlord. In case where the Company or Director is registered in a rural area where the rates are not paid, please attach proof from Local Authority and affidavit under oath indicating that there are no municipal rates payable.
- MBD 4, MBD 8, MBD 9 and MBD 6.1 forms must be signed and attached with quotation.
- CSD Summary Report.
- Any alterations must be signed. ((NB: not initialed)
- Telegraphic, facsimile, e-mailed, Copy and telex bids will be not accepted.
- No late bids will be accepted.

Evaluation Criteria

- A preferential points system shall apply whereby the points will be allocated in accordance with the Preferential procurement Regulations of 2022, where 80 points will be allocated in respect of price and 20 points in respect of preference points claimed for attainment of other specified goals summarized as follows:

HDI SPECIFIC GOALS	POINTS
HDI (Blacks, Indians and Coloureds)	12
Woman-Ownership of more than 50%	2
Disability ownership of more than 50%(Physically impaired)	2
Youth	2
Locality	2
Total	20


Mr. KGWALE M.M
MUNICIPAL MANAGER


28/11/2025
Date