

2015/2016 SERVICE DELIVERY BUDGET AND IMPLEMENTATION PLAN

OBJECTIVE	INPUT	OUTPUT	OUTCOME	PROJECTS	BASELINE 2014/15	INDICATORS	ANNUAL TARGET 2015/2016	Q1	Q2	Q3	Q4	EVIDENCE	BUDGET 2015/16
INTERNAL AUDIT													
To develop 100% three year rolling internal audit (IA) plan by September 2015	Human Resources	Three [3] year rolling Internal Audit Plan	Improved Audit Opinion	3 Year rolling IA plan (GGPP/018/2015-2016)	2014-2015 Three year rolling IA Plan developed	Percentage development of the Three Year rolling Internal Audit Plan	100% development of 3year IA rolling plan	*100% development	0%	0%	0%	*Approved Three Year rolling Internal Audit Plan	R 0
To monitor the implementation of 100% AG Matters for 2014/2015 by June 2016	Human Resources	AG Implementation report	Improved Audit Accountability	Operation Clean Audit (GGPP/019/2015-2016)	100% of 2013/2014 AG matters resolved	Percentage monitoring for Implementation of 2014/2015 AG matters	100% monitoring for implementation of 2014/2015 AG Matters	0%	0%	50% monitoring for implementation of 2014/2015 AG Matters	50% implementation of 2014/2015 AG Matters	AG Implementation report	R 0
To facilitate 100% payments of auditor general South Africa by March 2016	Human Resources	Payments done	improved accountability	External Auditor's payments (GGPP/020/2015-2016)	100% payments to external audit work for 2013/2014 facilitated ?????R	Percentage facilitation to external audit payments	100% facilitation for external audit work payments	100% facilitation for external audit work payments	100% facilitation for external audit work payments	100% facilitation for external audit work payments	0%	Claim schedule and Register for Proof of payments	2,829,600.00
To evaluate four (4) municipal performance information on a quarterly basis by July 2016	Human Resources	Performance evaluation Reports	High level of Productivity	Performance Audit (GGPP/021/2015-2016)	4 Performance evaluation reports	Number of Performance reports evaluated	4 Performance Information evaluated	1 Performance Information evaluated	1 Performance Information evaluated	1 Performance Information evaluated	1 Performance Information evaluated	Performance Audit Reports	R 0
To review internal controls through regularity audits by June 2016	Human and Financial Resources	Regularity Audit reports	Improved Internal Control environment	Regularity Audit (GGPP/022/2015-2016)	32 Regularity audits issued	Number of regularity audits reviewed	36 Regularity audits reviewed	8 Regularity audits reviewed	8 Regularity audits reviewed	10 Regularity audits reviewed	10 Regularity audits reviewed	Regularity Audit Reports	733,600.00
	Human Resources and Financial Resources	ICT Audit reports	Reliable ICT Environment	ICT Audits (GGPP/023/2015-2016)	3 ICT Audit report 2014-2015	Number of ICT audits conducted	4 ICT Audits conducted	4 ICT Audits conducted	1 ICT Audits conducted	1 ICT Audits conducted	1 ICT Audits conducted	4 ICT Audit Reports	inc
To execute 100% Ad Hoc audit by June 2016	Human Resources and Financial Resources	Ad Hoc Management Reports	Improved Accountability	Ad Hoc Audits (GGPP/023/2015-2016)	100% Ad Hoc report issued 2014-2015	Percentage of Ad Hoc audit executed	100% Ad hoc audits executed	100% Ad hoc audits executed	100% Ad hoc audits executed	100% Ad hoc audits executed	100% Ad hoc audits executed	Ad-hoc Reports	inc
To facilitate 100% meetings of audit committee on a quarterly basis by June 2016	Human Resources and Financial Resources	Reports	Effective Oversight	Audit Committee (GGPP/024/2014-2015)	Six[6] Meetings Facilitated	Number of AC meetings Facilitated	6 AC meetings facilitated	2 AC meetings facilitated	1 AC meetings facilitated	2 AC meetings facilitated	1 AC meetings facilitated	Minutes/Agenda /AC Reports	524,000.00
RISK MANAGEMENT													
To protect the Institution against risks	Human Resources	Risk Management report	Improved AG opinion Risk averse workforce Accomplished objectives	Strategic Risk Assessment (GGPP/024/2015-2016)	2014/2015FY Risk Assessments Registers	Number of risk assessment conducted	1x risk assessment conducted 4 x Strategic Risk Register review	1 x Strategic Risk Register reviewed	2 x Strategic Risk Register reviewed	3 x Strategic Risk Register reviewed	4 x Strategic Risk Register reviewed 1 x Strategic Risk Assessment conducted	New Risk Registers Reviewed Risk Registers	R0.00

	Human Resources	Risk Management report	Improved AG opinion	Operational Risk Assessment (GGPP/024/2015-2016)	2014/2015 FY Risk Assessments Registers	Number of risk assessment conducted	7 x risk assessment conducted 28 x Operational risk registers reviewed	7 x operational Risk Register review	14 x operational Risk Register review	21 x operational Risk Register review	28 x operational Risk Register reviewed 7 x Risk Assessments conducted	New Risk Registers Reviewed Risk Registers	R0,00
	Human Resources and Financial Resources	Risk Management report	Sustainable projects	Project Risk Assessment GGPP/024/2015-2016)	2014/2015 FY Projects Risk Registers	Number of Projects Assessed	10 x Projects Assessed	3 x Projects assessed	5 x Projects assessed	8 x Projects assessed	10 x Projects assessed	Projects Risk Registers report	R0,00
To safeguard the Assets of the municipality with 100% Insurance Coverage through alternative risk transfer techniques by June 2016	Human Resources and Financial Resources	Insurance Policy	Insured Assets	Insurance Management	2014/2015 FY Assets Insurance Policy contract	Percentage of Assets coverage	100% Coverage of Insurable Assets	100% Assets Insured	100% Assets Insured	100% Assets Insured	100% Assets Insured	Assets Insurance Policy Contract Minutes of meetings	R1m
	Human Resources and Financial Resources	Claims Report	Indemnified Losses	(GGPP/030/2014-2015)				100% Insurance Claims reported	100% Insurance Claims reported	100% Insurance Claims reported	100% Insurance Claims reported	Quarterly Insurance Claims Report	
	Human Resources and Financial Resources	Safeguarded assets, employees and visitors	Improved Security		2014/2015 FY Insurance Excess paid	Percentage insurance excess payment processed	100% Insurance Excess Processed	100% Insurance Excess Processed	100% Insurance Excess Processed	100% Insurance Excess Processed	100% Insurance Excess Processed	Insurance Claims report and Files	#####
	Human Resources and Financial Resources	Claims Report	Reduced Financial Liability		Self Insurance	Percentage amount processed on self insurance	100% Self-insurance payment facilitated	100% Self-insurance payment facilitated	100% Self-insurance payment facilitated	100% Self-insurance payment facilitated	100% Self-insurance payment facilitated	Insurance Claims report and Files	incl
To 100% safeguard the SDM Assets, Its Employees and visitors through physical security till June 2016	Human Resources and Financial Resources	Safeguarded assets, employees and visitors	Improved Security	Security Management	2014/2015FY Security Contracts	Percentage reduction in security related incidents	100% Safeguarded Assets, Employees and Visitors	100% Assets, Employees and Visitors safeguarded	100% Assets, Employees and Visitors safeguarded	100% Assets, Employees and Visitors safeguarded	100% Assets, Employees and Visitors safeguarded	Operational Sites Security Report Minutes of meetings	R27m
		Secured operational sites	Improved Security	Security Maintenance/ Fencing	Operational sites Assessed (GGPP/032/2015-2016)	Number of Operational sites assessed	8 Operational Sites assessed	2 x Operational Sites assessed	4 x Operational Sites assessed	6 x Operational Sites assessed	8 x Operational sites assessed	Threat Risk Analysis Report	
To avert 100 % of fraud and corrupt activities till June 2016	Human Resources and Financial Resources	Disclosure Hotline	Reduced Fraud & Corruption	Disclosure Hotline (GGPP/034/2015-2016)	Anti-fraud and corruption Disclosure Hotline	Percentage monitoring of Anti-Fraud and Corruption activities	100% of reported cases referred for investigation	100% reported cases referred	100%reported cases referred	100% reported cases referred	100% reported cases referred	Disclosure Hotline contract Service Level Agreement, Quarterly reports	100,000.00
To secure operational sustainability of the municipality 100% by June 2016	Human Resources and Financial Resources	Business Continuity plan	Improved resilience of Operations	Business Continuity Management plan (GGPP/035/2015-2016)	2014/2015 Business Continuity Management Strategy	Percentage development of Business Continuity Management plan	100% Business Continuity Management (BCM) plan developed	60% of BCM developed	70% of BCM plan developed	80% of BCM plan developed	100% of BCM plan developed	Approved Business Continuity Management plan	R0,00
To improve Good Governance	Human Resources and Financial Resources	Risk Management reports	Enforcing and fostering Compliance	Risk management report(GGPP/036 /2015-2016)	Four (4) 2014/2015 FY Quarterly Reports	Number of risk management reports generated	Eight (8) risk management reports generated	2 x Reports generated	4 x Report generated	6 x Report generated	8 x Report generated	Governance Reports	R0,00
To improve risk management skills and knowledge	Human Resources and Financial Resources	Training module	Capacitated staff & councillors	Training (GGPP/037/2014-2015)	2014/2015 FY Training conducted for Management,	Number of Risk Management training initiatives conducted	Two (2) Annual Training initiatives	1 x Training conducted	No Activity	2 x Training conducted	No Activity	Training Report Attendance register	R0,00

	Human Resources and Financial Resources	Membership Certificate	Improved skills and knowledge		Councillors and Risk Champions		Three (3) Membership subscriptions	No Activity	No Activity	3 x membership subscription facilitated	No Activity	Membership Certificates	
OFFICE OF THE SPEAKER													
To facilitate 8 Fora meetings in relation to IGR framework by June 2016	Human and financial resources	Coordinated IGR Forums	improved intergovernmental relations	Speakers' and Chief Whips' Forums	08 meetings	Number of meetings facilitated	8 Fora meetings facilitated *securing of venue *issuing of notices and agendas *recording of proceedings	2 - One Chief whips' forum and One Speakers' forum	4 - Two Chief whips' Forum and two Speakers' Forum	6 -Three Chief whips' Forum and three Speakers' Forum	8 -Four Chief whips' Forum and four Speakers' Forum	Signed minutes and attendance registers	25000
To facilitate 13 public consultation meetings on IDP by end of April 2016	Human and financial resources	involvement of the public on matters of governance in the District	enhanced participatory democracy	Consultation on 2016/17 IDP	13 public participation sessions on IDP	Number of public consultation meetings facilitated	13 public consultation meetings facilitated *securing of venues *issuing of notices *transport logistics *record proceedings	0	0	0	13 Public consultation meetings facilitated	Attendance register and Exit report	0
To facilitate 8 Public consultation meetings on the 2014/2015 Annual report by February 2016	Human and financial resources	involvement of the public on matters of governance in the District	enhanced accountability	Public participation on 2014/15 draft annual report	08 public participation sessions on AR	Number of public consultation facilitated	8 Public consultations conducted	0	0	8 Public consultations facilitated	0	Attendance register and exit report	R400,000
To facilitate 7 district awareness campaigns on standardisation of geographical names by December 2015	Human and financial resources	Knowledge sharing	Public awareness	Public awareness on geographical name change	06 GNC meetings facilitated	Number of public participation awareness campaigns facilitated	7 public participation awareness campaigns facilitated * secure venue * Preparation of materials * issuing of notices * record of proceedings.	0	7 District awareness campaigns facilitated	0	0	Attendance register and Exit report	150000
To facilitate one District ward committee conference by June 2016	Human resources	conference held	Enhanced governance	Ward Committee conference	01 district ward committee conference facilitated.	Number of district Ward Committee conference facilitated	1 District ward committee conference facilitated	0	0	0	1 District ward committee conference facilitated	Attendance register and Exit report	100000
To facilitate 3 workshops for Councillors on Compliance by March 2016	Human resources	Workshop facilitated	Improved compliance	Capacity Building for Councillors	3x capacity building workshops held	Number of workshops facilitated	3 Workshops facilitated. (2 Income Tax and 1 code of conduct)	1 workshop on code of conduct/ethics for cllrs facilitated	0	2 Income Tax workshop facilitated	3 Income Tax workshop facilitated	Exit Report	N/A
To facilitate 2 training programmes for Councillors by June 2016	Human and financial resources	training facilitated	Skills development	Training for Councillors	2x training and development programmes attended.	Number of training programmes facilitated.	2 training programmes facilitated. * procurement of service provider.	1 training programme for Councillors facilitated (basic computer skills)	0	0	2 training programmes for Councillors facilitated. (MFMP)	Exit Report	200000
To facilitate 100% resolution of councillors queries within 30 days	Human resources	query register	Improved Councillor welfare	Councillors queries	5x queries. 12x assistance on claims attended to	percentage resolution of councillors queries facilitated	100% councillors queries facilitated	100% councillors queries facilitated	100% councillors queries facilitated	100% councillors queries facilitated	100% councillors queries facilitated	Occurrence Register	N/A

To facilitate 100% schedule of Council activities by June 2016.	Human and financial resources	Annual council calender	improved governance	Schedule of council activities	22 council and portfolio committee meetings held.	percentage facilitation of schedule of council activities	100% facilitation of schedule of council activities *Council meetings *portfolio meetings *Standing committee meetings *IGR Forums *Public participation sessions (meeting logistics)	100% (2x Council meetings, 10x portfolio committee meetings facilitated)	100% (2x Council meetings, 5x portfolio committee meetings facilitated)	100% (3x Council meetings, 10x portfolio committee meetings facilitated)	100% (3x Council meetings, 5x portfolio committee meetings facilitated)	Attendance register and minutes	400000
To facilitate 4 oversight visits by June 2016	Human and financial resources	Oversight Reports	Effective Oversight	Oversight visits	4 oversight visits facilitated	Number of oversight visits facilitated	4 oversight visits facilitated *pre-oversight visit *sessions with project managers *compile pre-oversight report	1 oversight visit facilitated	2 oversight visit facilitated	3 oversight visit facilitated	4 oversight visit facilitated	Oversight visit reports	
To facilitate 1 strategic planning session for Council committees by September 2015.	Human and financial resources	strategic plan	effective oversight	Section 79 Committees Strategic planning	2 strategic planning sessions facilitated	Number of strategic planning session facilitated.	1 strategic planning session facilitated.	1 strategic planning session facilitated.	0	0	0	Exit Report	
To compile and coordinate 100% council resolution register by June 2016	Human resources	Quartely resolution registers	improved resolution implementation	Council Resolution Register	4 resolution registers developed and implemented	% Council Resolution register compiled and coordinated	100% Council Resolution register compiled and coordinated	100% Council Resolution register compiled and coordinated	100% Council Resolution register compiled and coordinated	100% Council Resolution register compiled and coordinated	100% Council Resolution register compiled and coordinated	Resolution Register	N/A
To facilitate 1 extra special council to outline budget priorities for 2016/2017 financial year by May 2016.	Human and financial resources	budget speech	improved accountability	Budget Speech	1 extra special council facilitated	Number of extra special council facilitated	1-Extra special council facilitated	0	0		1-Extra special council facilitated	Exit Report	250000

OFFICE OF THE EXECUTIVE MAYOR

To conduct 2 campaigns for the elderly by June 2016.	Financial and human resources	Mandela day event	enhanced participatory democracy	Aged Care	1 Campaign for the elderly Conducted	Number of campaigns held for the elderly	2 Campaigns for the elderly conducted	1 Campaign for the elderly conducted	1 Campaign for the elderly conducted	0.	0.	Exit report	100000
To conduct 2 programmes for te children by June 2016.	Financial and human resources	children's day event	enhanced participatory democracy	Children's Care	2 Children's programmes conducted	Number of programmes conducted for children	2 Children's programmes conducted	0.	1 Children's programme conducted	0.	1 Children's programme conducted	Exit report	100000
To conduct 4 activities for people with disability by June 2016.	Financial and human resources	Integrated programme for people living with disability.	enhanced participatory democracy	People with Disability activities	3 activities for people with disability conducted	Number of activities conducted for people with disability	4 activities conducted for people with disability	1 activity conducted for people with disability	2 activities conducted for people with disability	1 activity conducted for people with disability	0	Exit report	100000
To facilitate 3 programmes for development of youth by June 2016.	Financial and human resources	Integrated Youth Devepment	enhanced participatory democracy	Youth Development	3 programmes for development of youth facilitated	Number of youth programmes facilitated for youth development	3 youth programmes facilitated for youth development	1 Youth programme facilitated for development	0	1 Youth programme facilitated for development	1 Youth programme facilitated for development	Exit report	160000

To facilitate 3 Programmes of women in the socio-economic mainstream to fight against gender based violence by June 2016.	Financial and human resources	Women's event	Enhanced social justice	Women's day celebrations	3 Programmes facilitated for women in the socio-economic mainstream to fight against gender based violence conducted in 2014/15	Number of Programmes facilitated for women in the socio-economic mainstream to fight against gender based violence	3 Programmes facilitated for women in the socio-economic mainstream to fight against gender based violence	1 Programme facilitated for women in the socio-economic mainstream to fight against gender based violence	1 Programme facilitated for women in the socio-economic mainstream to fight against gender based violence	1 Programme facilitated for women in the socio-economic mainstream to fight against gender based violence	0	Exit report	170000
To facilitate 3 programmes in harmonizing relationship with traditional leaders by June 2016.	Financial and human resources	number of harmonizing events	enhanced participatory democracy and governance	Traditional Leadership	3 programmes in harmonizing relationship with traditional leaders facilitated	Number of programmes facilitated in harmonizing relationship with traditional leaders	3 programmes facilitated in harmonizing relationship with traditional leaders	0.	1. programme facilitated	1. programme facilitated	1. programme facilitated	Exit report	320000
	Financial and human resources	number of magoshi official events supported	Promote stakeholder engagement in public service		Standard support guidelines	% implementation of guideline	100% implementation of guideline	25% implementation of guideline	50% Implementation of guideline	75%Implementation of guideline	100% Implementation of guideline	Exit report	
To provide support to 12 Mayoral Committee meetings by June 2016.	Financial and human resources	Number of meetings where executive support was provided	Enhance accountability	Executive Support (mayoral committee and lekgotla)	12 Mayoral Committee meetings conducted	Number of occasions where mayoral committee received executive support	12 executive support occasions provided to mayoral committee meetings	3 Mayoral Committee meetings supported	3 Mayoral Committee meetings supported	3 Mayoral Committee meetings supported	3 Mayoral Committee meetings supported	Calender and Minutes	????budget
To organise 1 international relations trip by June 2016.	Financial and human resources	International trip undertaken	Enhanced governance	International relations	0 international relations trip organised.	Number of international relations trip organised.	1 international relations trip organised *MOU generated *Trip undertaken	0	MOU generated	1 international relations trip organised	0	*MOU and confirmation letters from embassy *Exit report	150000
To facilitate 3 Moral Regeneration Movement (MRM) activities by June 2016.	Financial and human resources	MRM activities facilitated	Enhanced justice	Moral Regeneration Movement	3 MRM activities facilitated	Number of MRM activities facilitated	3 MRM activities facilitated	1 MRM activity facilitated	0.	1 MRM activity facilitated	1 MRM activity facilitated	Exit report	20000
To conduct 8 citizenry engagements through outreaches by June 2016.	Financial and human resources	Number of outreaches done	enhanced participatory democracy	Community & stakeholder engagement	8 citizenry engagement by outreaches conducted	Number of citizenry engagement conducted	8 citizenry engagements conducted	2 citizenry engagements held	2 citizenry engagements held	2 citizenry engagements held	2 citizenry engagements held	Exit Report N4	R2m
To conduct 4 strategic events to promote social cohesion and national building by June 2016.	Financial and human resources	number of activities	Enhance accountability	Strategic Events	4 strategic events to promote social cohesion and national building conducted	Number of strategic events held to promote social cohesion and national building	4 strategic events to promote social cohesion and national building conducted	2 strategic events held	1 strategic events hel	1 strategic events hel	0.	Exit report	1020000
To maintain 100% regular Website updates by June 2016.	Financial and human resources	Updated website	enhanced participatory democracy and governance	Website management	Partially functional website	% updating of municipal Website	100% updating of municipal Website ???Elements	100% updating done	100% updating done	100% updating done	100% updating done	Exit report	100000
To provide for 100% holistic marketing and branding of the district by June 2016.	Financial and human resources	Marketing events	Enhanced awareness	Marketing	100% holistic marketing and branding of the district done	% provision of marketing and branding of the district	100% provision of marketing and branding of the district done	100% provision of done	100% provision of done	100% provision of done	100% provision of done	Exit report	350000
			Promote stakeholder engagement in public service			%implementation of bulk buying contract	100% implementation of bulk buying contract	25% implementation of bulk buying	50% Implementation of bulk buying	75% Implementation of bulk buying	100% Implementation of bulk buying	Copy of contract and copies of adverts	

To produce 13 internal, external and special news letters by June 2016.	Financial and human resources	Newsletters published	enhanced participatory democracy	Newsletter production and publication	0 Internal, 0 external and 1 special news letter	Number of internal, external and special Newsletters produced	13 Newsletter produced * 4 external *3 special *6 internal.	1 external, 1 special and 1 internal produced	1 external, 0 special and 1 internal produced	1 external, 1 special and 2 internal produced	1 external, 1 special and 2 internal produced	Copies of the Newsletter	R1,8m
To organise 3 commemoration events and 1 heritage festival by June 2016.	Financial and human resources	Number of heritage and commemorations events held	enhanced participatory democracy and governance	Commemorations and heritage events	3 commemoration events and 1 heritage festival organised	Number of commemoration events and 1 heritage festival organised	3 commemoration events and 1 heritage festival organised	1 Commemoration and Heritage Festival organised	1 Commemoration organised	1 Commemoration organised	0	Exit report	R1,020 000. 00
To facilitate 2 Theatre workshops by June 2016.	Financial and human resources	Two workshops	Enhanced empowerment	Theatre promotion	2 Theatre programmes conducted	Number of theatre workshops facilitated	2 Theatre workshops facilitated	0.	2 Theatre workshops facilitated	0	0	Exit report	0
To facilitate 3 indigenous languages promotion sessions by June 2016.	Financial and human resources	Number of language policy programmes	Enhanced stakeholder engagements	Indigenous languages promotion	3 indigenous languages promotion conducted	Number of indigenous languages promotion facilitated	3 indigenous languages promotion sessions facilitated *Sepedi, Isiswati and Isindebele	1 indigenous languages promotion facilitated ???language	3 indigenous languages promotion facilitated ???languages	0	0.	Exit report	0
To organise 3 Sport Activities by June 2016	Human and Financial Resources	Sport events held	Enhanced stakeholder engagements	Sport activities	3 Sport Activities organised	Number of Sport activities organised	3 Sport Activities organised *Executive Mayor's Marathon *Executive Mayor's Cup *Indigenous Games		2 Sport Activity organised ???type	0	1 Sport Activity organised ???type	Exit Report	0
To organise 4 batho pele activities by June 2016.	Financial and human resources	Batho pele activities organised	enhanced participatory democracy and governance	Batho-Pele activities	4 Batho pele activities organised	Number of batho pele activities organised	4 Batho pele activities organised ???places	1 activity organised ???where	1 activity organised	1 Batho pele activity organised	1 activity organised	Exit report	40000
To Maintain 100% provision of professional customer care centre by June 2016.	Financial and human resources	Functional call centre	Enhanced stakeholder engagement	Call centre management system	100% provision of professional customer care centre maintained	% provision of professional customer care centre	100% provision of professional customer care centre maintained	100% provision of professional customer care centre maintained	100% provision of professional customer care centre maintained	100% provision of professional customer care centre maintained	100% provision of professional customer care centre maintained	Month call centre management reports	100000

IMPACT

Improved Good Governance and Financial Management

Improved Accountability

Sustainable business operations
Sustainable business operations
Sustainable business operations
Sustainable Service Delivery and Safe working environment
Improved Public confidence
Sustainable business operations
Improved Accountability
Sustained business operations

Improved governance
Public Accountability
Public Accountability
Public Accountability
Public Accountability
Improved governance
Improved governance
Improved governance

Improved governance
Improved governance
Public Accountability
public Accountability
Improved standard of living and conjusise environment for elderly persons
Improved enviornment for children development
Improved environment for people with disability.
Youth Intergrated in the socio-economic mainstream of the district

Reduce poverty and unemployment among women
Political and governance stability
Political stability. Enhanced oversight
Enhanced international relations.
peace and order
Improve service delivery. peace and order
Cultural and traditional preservation
Informed communities and stakeholders
Improved corporate identity and attract investors

Informed communities and stakeholders
Preserve heritage
Knowledge transfer
Preserve language
Healthy lifestyle
Informed communities and stakeholders
informed communities and stakeholders